Accessibility Statement


Franklin Street Works is committed to providing a space that is safe, accessible, and welcoming to all bodies. We believe that all of our community should be able to participate and engage with our exhibitions and programming. Our continued accessibility efforts have been made possible by the work of community members, generous donors, and funding from the ARTE Access Grant from the Connecticut Office of the Arts.

The front entrance to Franklin Street Works is on Franklin Street and requires climbing eleven steps from the sidewalk to the gallery. The stairs have a sturdy railing, but are relatively steep. Franklin Street Works has an ADA compliant access ramp that is entered from Franklin Street. The ramp takes visitors to the first floor back door of galleries and can be opened from the inside for guests. To request the door be opened, please call (203) 595-5211 during gallery hours (Thursday through Sunday, 12:00 pm to 5:00 pm). If you would like to arrange entry ahead of time, please contact Creative Director Terri C. Smith at terri@franklinstreetworks.org or call/text her cell, (203) 253-0404 between 12:00 pm and 5:00 pm, Tuesday through Friday.

Once inside the space there is an elevator that allows access to all galleries. There is an all-gender bathroom on each floor and the upstairs bathroom is spacious but does not have grab bars. Motorized wheelchairs are allowed in the space. There is no designated accessible parking for Franklin Street Works, but there is metered parking on Franklin Street, and there are always spots where visitors can be dropped off if parking is not available nearby.

Service Animals are welcome and must be harnessed, leashed, or tethered, unless these devices interfere with the Service Animal's work or the individual's disability prevents using these devices. In that case, the individual must maintain control of the animal through voice, signal, or other effective means. The staff will communicate any relevant information to visitors so that everyone is working together to ensure object safety. Personal Care Assistants and caregivers are welcome to attend ticketed events and outings at no additional cost.
Accessible programming for the exhibition *Otherwise Obscured: Erasure in Body and Text* includes a American Sign Language tour, two one-hour Spanish Language tours, and a Verbal Description tour. RSVPs for ASL and Visual Description Tours are required, and encouraged for the Spanish Language tours. To RSVP, email info@franklinstreetworks.org or contact our creative director, Terri C. Smith at 203-253-0404 between 12:00 pm and 5:00 pm, Tuesday through Friday. Spanish translation for all artworks with text is available, and a high-resolution digital copy of the exhibition catalog is on our website at [www.franklinstreetworks.org](http://www.franklinstreetworks.org). Additionally, the exhibition’s self-guided tour will be available in English, Spanish, and large type. All of the video and film in *Otherwise Obscured* is either silent or captioned.

Please contact us for other accessibility needs and we will do our best to accommodate.

Our goal is to initiate future projects for increasing accessibility, including installation of an ADA compliant ramp to the patio area, a door-bell entry from the ramp entrance, more captioned archival video, and bathroom grab bars. If you would like to be part of these ongoing efforts through volunteer work or a community collaboration, please contact Creative Director Terri C. Smith at terri@franklinstreetworks.org. Tax-deductible donations can be made by visiting our website at [www.franklinstreetworks.org](http://www.franklinstreetworks.org).